

Currency  
Exchange

# Travelex

## Results Presentation

for the nine months ended 30 September 2014

25th  
November  
2014

Travelex

worldwide  
money

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# 1. Key highlights

2. Financial performance

3. Summary and conclusions

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# Nine months ended 30 September 2014 – key highlights

## Financial highlights

- Core Group Revenue increased by 3.6% to £546.3m (11.2% to £586.4m at constant exchange rates)<sup>1,2</sup>
- Core Group EBITDA increased by 10.5% to £70.8m (20.9% to £77.5m at constant exchange rates)<sup>1,2</sup>
- Results continue to be led by Retail driven by like-for-like revenue growth of 6% and the benefit of cost saving initiatives offsetting the impact of lower Wholesale banknote orders
- Grupo Confidencía was acquired in April 2013; Brazil contributed £45.7m and £11.7m to Core Group Revenue and Core Group EBITDA, respectively
- Usable cash at 30 September 2014 of £79.0m, with continued investment to deliver the Group's strategic priorities
- The Group is trading in line with management expectations for the year to date

<sup>1</sup> Core Group metrics include 100% of Revenue and EBITDA from Joint Ventures. This is a change from previously reported Adjusted metrics which included the Group's proportionate share of Joint Venture revenue and EBITDA. Please see Further information for comparison to Adjusted metrics as previously reported

<sup>2</sup> Results at constant exchange rates are Core Group metrics retranslated at the average rates for YTD Q3 2013

## Operating highlights

- Acquisition of Travelex Holding Limited by Dr B. R. Shetty together with Centurion expected to complete by end of the year, subject to regulatory approvals
- Following the proposed acquisition Travelex will continue with its stated growth strategy in the following four areas:
  - Depth – expanding distribution and business models in existing countries
    - Further network expansion – 60 stores added and 136 additional ATMs became operational during the nine months ended September 2014.
    - Online and mobile sales up 22%
  - Breadth – new countries
    - Successful entry into Turkey following the acquisition in May of a 75% shareholding in Arti Döviz, adding nine stores in Turkey's three leading international airports and contributing £2.4m to Group EBITDA
    - Successful entry into Poland via an international airport tender for one new store due to open in Q4 2014
  - Develop payments proposition
    - £25.0m Digital Growth Fund launched to invest in strategic technology projects
  - Leveraging our scale
    - Continued optimisation of our Shared Service Global Delivery Centre in Mumbai, which opened in February 2013

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# Nine months ended 30 September 2014 – Group financial performance

## Financial Summary

<i>£m, nine months ended 30 September</i>	2013	2014	Change	2014 CER <sup>2</sup>	Change
Core Group Revenue <sup>1</sup>	527.5	546.3	3.6%	586.4	11.2%
Core Group EBITDA <sup>1</sup>	64.1	70.8	10.5%	77.5	20.9%
Core Group EBITDA % Margin	12.2%	13.0%	0.8%	13.2%	1.0%
Operating Exceptional Debit <sup>3</sup>	9.9	18.0	81.8%		

<b>Capex:</b> <i>£m, nine months ended 30 September</i>	2013	2014	Change
System Development & Shared Service Migration	29.8	15.2	(49.0)%
Expansionary & Maintenance	14.0	14.8	5.7%
<b>Total capex</b>	<b>43.8</b>	<b>30.0</b>	<b>(31.5)%</b>

<b>Balance sheet</b>	Dec 2013	Sep 2014
Usable cash	140.1	79.0
Net debt	(180.3)	(230.0)

<sup>1</sup> Core Group metrics include 100% of Revenue and EBITDA from Joint Ventures. This is a change from previously reported Adjusted metrics which included the Group's proportionate share of Joint Venture revenue and EBITDA. Please see Further information for comparison to Adjusted metrics as previously reported

<sup>2</sup> Results at constant exchange rates are Core Group metrics retranslated at the average rates for YTD Q3 2013

<sup>3</sup> Operating exceptional costs principally relate to redundancy costs associated with the Group's cost savings initiatives, including costs relating to the Systems Development and Shared Service Migration that do not meet the Group's criteria for capitalisation, and to other corporate projects

# Nine months ended 30 September 2014 – financial performance by segment

Segmental results					
<b>Core Group Revenue<sup>1</sup></b> <i>£m, nine months ended 30 September</i>	<b>2013</b>	<b>2014</b>	<b>Change</b>	<b>2014 CER<sup>2</sup></b>	<b>Change</b>
Retail	372.6	376.6	1.1%	401.8	7.8%
Wholesale & Outsourcing	83.5	81.7	(2.2)%	84.7	1.4%
Payments & Technology	15.2	16.1	5.9%	18.5	21.7%
Brazil	33.9	45.7	34.8%	53.0	56.3%
Other Trade	22.3	26.2	17.5%	28.4	27.4%
<b>Core Group<sup>3</sup></b>	<b>527.5</b>	<b>546.3</b>	<b>3.6%</b>	<b>586.4</b>	<b>11.2%</b>
<b>Core Group EBITDA<sup>1</sup></b> <i>£m, nine months ended 30 September</i>	<b>2013</b>	<b>2014</b>	<b>Change</b>	<b>2014 CER<sup>2</sup></b>	<b>Change</b>
Retail	42.1	50.0	18.8%	53.2	26.4%
Wholesale & Outsourcing	39.3	35.8	(8.9)%	37.0	(5.9)%
Payments & Technology	2.0	1.8	(10.0)%	2.0	0.0%
Brazil	9.0	11.7	30.0%	13.6	51.1%
Other Trade	5.4	6.2	14.8%	6.8	25.9%
EBITDA Contribution	97.8	105.5	7.9%	112.6	15.1%
Central & Shared Costs	(33.7)	(34.7)	(3.0)%	(35.1)	(4.2)%
<b>EBITDA<sup>3</sup></b>	<b>64.1</b>	<b>70.8</b>	<b>10.5%</b>	<b>77.5</b>	<b>20.9%</b>

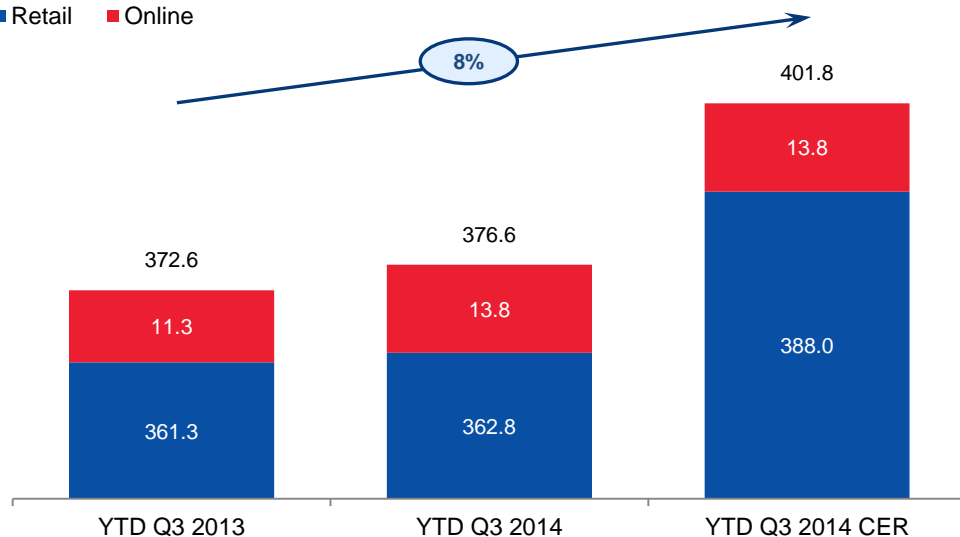
<sup>1</sup> Core Group metrics include 100% of Revenue and EBITDA from Joint Ventures. This is a change from previously reported Adjusted metrics which included the Group's proportionate share of Joint Venture revenue and EBITDA. Please see Further information for comparison to Adjusted metrics as previously reported

<sup>2</sup> Results at constant exchange rates are Core Group metrics retranslated at the average rates for YTD Q3 2013.

# Retail – Strong LFL revenue growth and EBITDA margin improvement

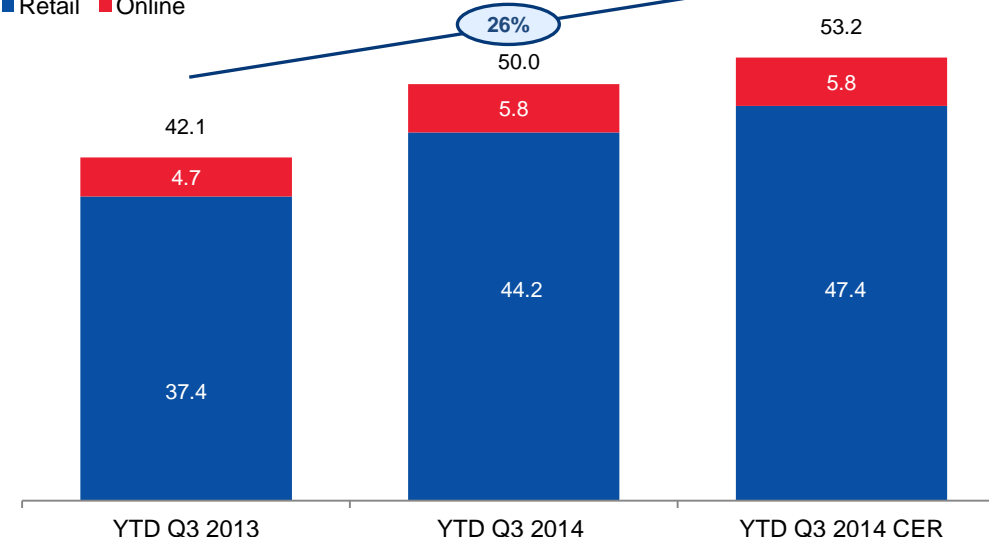
## Retail revenue<sup>1,3</sup> (£m)

■ Retail ■ Online



## Retail EBITDA<sup>1,2,3</sup> (£m)

■ Retail ■ Online



## Retail KPIs

Key drivers	YTD Q3 2013	YTD Q3 2014
LFL revenue growth (%)	7.4%	6.1%
Rent as percentage of revenue	44.4%	43.5%
Other costs as a percentage of revenue	44.3%	43.2%
EBITDA margin (%)	11.3%	13.3%

<sup>2</sup> EBITDA before Central & Shared Costs

<sup>3</sup> Q3 2014 CER shows results retranslated at YTD Q3 2013 average exchange rates

## Commentary

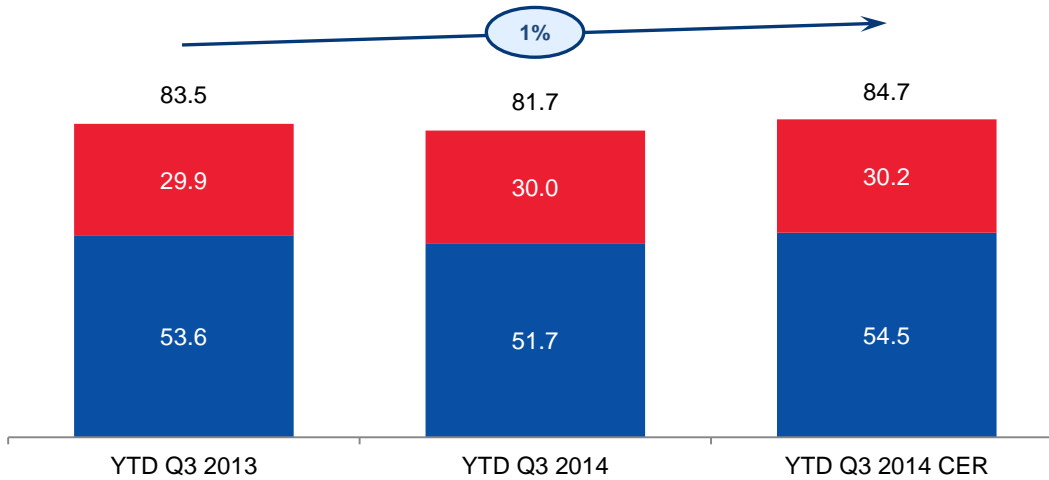
- Strong LFL revenue growth across the global network continued through Q3 with all regions achieving growth compared to 2013
- Walk-up sales proved resilient with growth in passenger numbers across major airports globally, whilst investment in Online and ATMs is driving growth with revenues up 22% and 16% respectively through these channels
- Turkey is included within Retail segment with performance through the three leading international airports exceeding expectations during the summer trading period, contributing £2.4m to Group EBITDA
- Continued EBITDA margin improvement is principally due to benefit of cost saving initiatives in Europe, non-recurrence of losses from contracts exited in the prior year and utilisation of onerous contract provisions against three loss-making contracts



# Wholesale & Outsourcing – Benefit of GTMS acquisition compensating for lower trading volumes from Nigeria

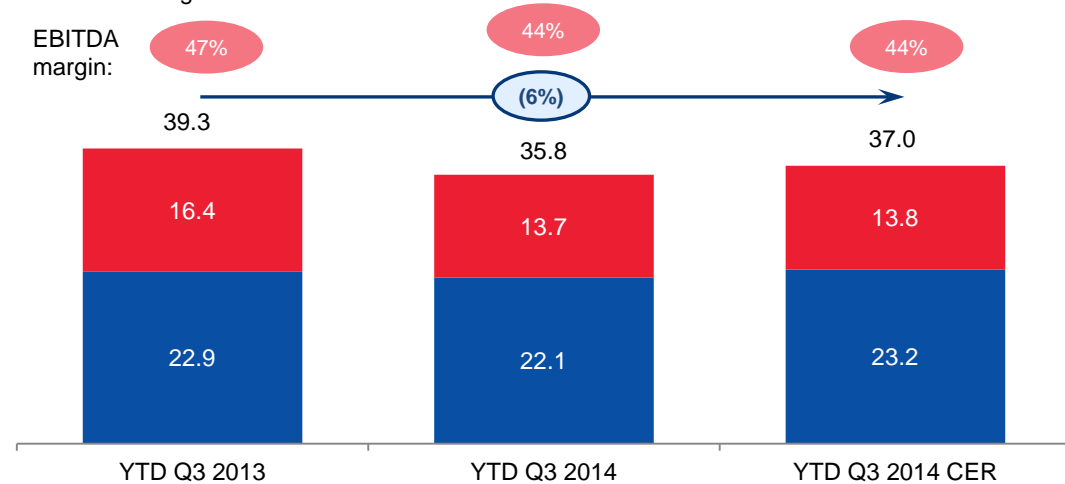
## Wholesale & Outsourcing revenue<sup>1,3</sup> (£m)

■ Outsourcing ■ Wholesale



## Wholesale & Outsourcing EBITDA<sup>1,2,3</sup> (£m)

■ Outsourcing ■ Wholesale



## Wholesale & Outsourcing KPIs

Sub-segments	Key drivers	YTD Q3 2013	YTD Q3 2014
Wholesale	Revenue growth (%)	-	0.4%
	EBITDA margin (%)	54.8%	45.6%
Outsourcing	Revenue growth (%)	-	(3.6%)
	EBITDA margin (%)	42.7%	42.7%

<sup>1</sup> All figures are shown on a "Core Group" basis i.e. including 100% of JVs

<sup>2</sup> EBITDA before Central & Shared Costs

<sup>3</sup> Q3 2014 CER shows results retranslated at YTD Q3 2013 average exchange rates

## Commentary

### Wholesale

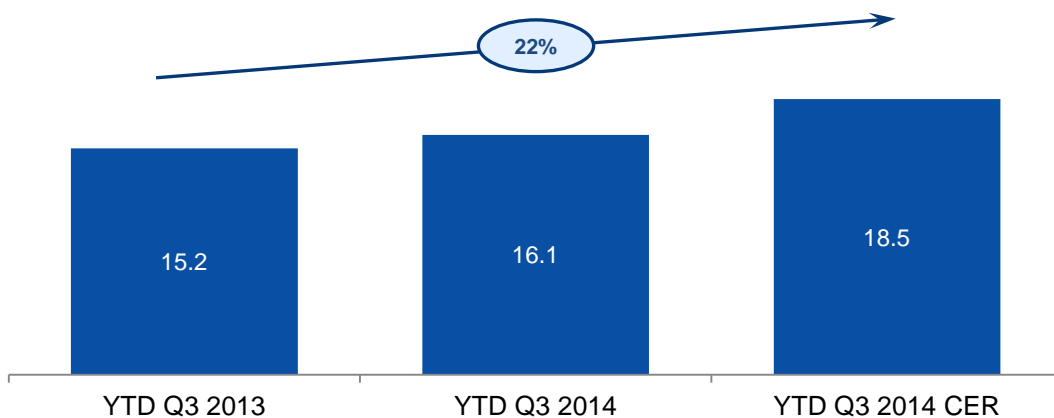
- Revenue growth driven by contribution from GTMS acquisition (completed in December 2013) and cash processing business in Nigeria (launched in April 2013).
- Resilient performance in underlying revenue, with new business wins across African markets and strong volumes with pawnbrokers compensating for lower trading volumes from Nigeria.
- EBITDA margin remains strong but down on last year due to consolidation of GTMS business and greater mix of business from outside of Nigeria increasing distribution costs.

### Outsourcing

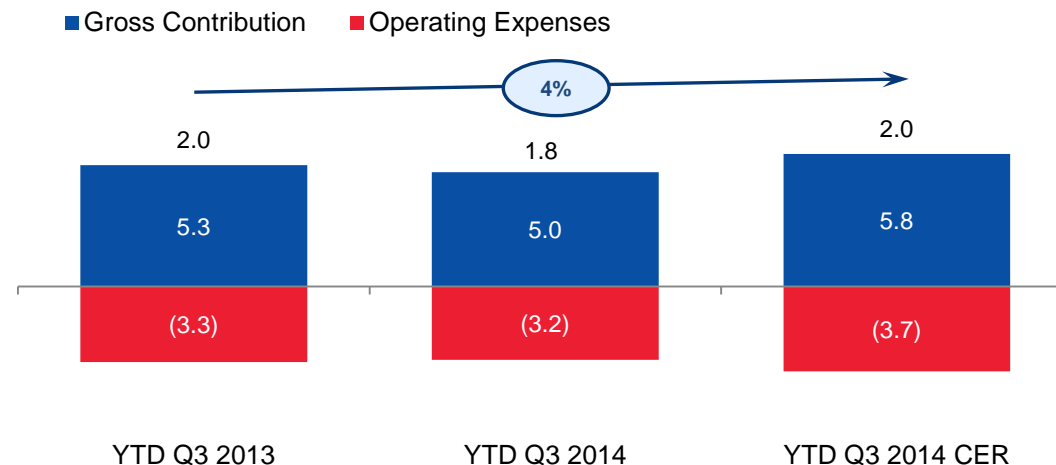
- Underlying revenue excluding the exchange rate impact increased by 1.4%. Australia delivered growth in volumes with financial institutions with higher demand on Asian currencies and NAM due to new business wins and strong trading with key accounts.
- Competitive pressures in Malaysia have had an impact on both volumes and margins.
- EBITDA margins remain resilient.

# Payments & Technology – Continued growth from Currency Select

## Payments & Technology revenue<sup>1,3</sup> (£m)



## Payments & Technology EBITDA<sup>1,2,3</sup> (£m)



## Payments & Technology KPIs

Key drivers	YTD Q3 2013	YTD Q3 2014
Revenue growth (%)	-	5.9%
Gross margin (%)	34.8%	31.0%
EBITDA margin (%)	13.2%	11.1%

## Commentary

- Growth has been driven by strong POS, ATM and Acquiring volumes for Currency Select
- Currency Select historically benefited from a favourable application of spot rates in certain DCC transactions. This was adjusted in the second quarter to comply with the relevant scheme requirements, which was a factor in the decline in margins

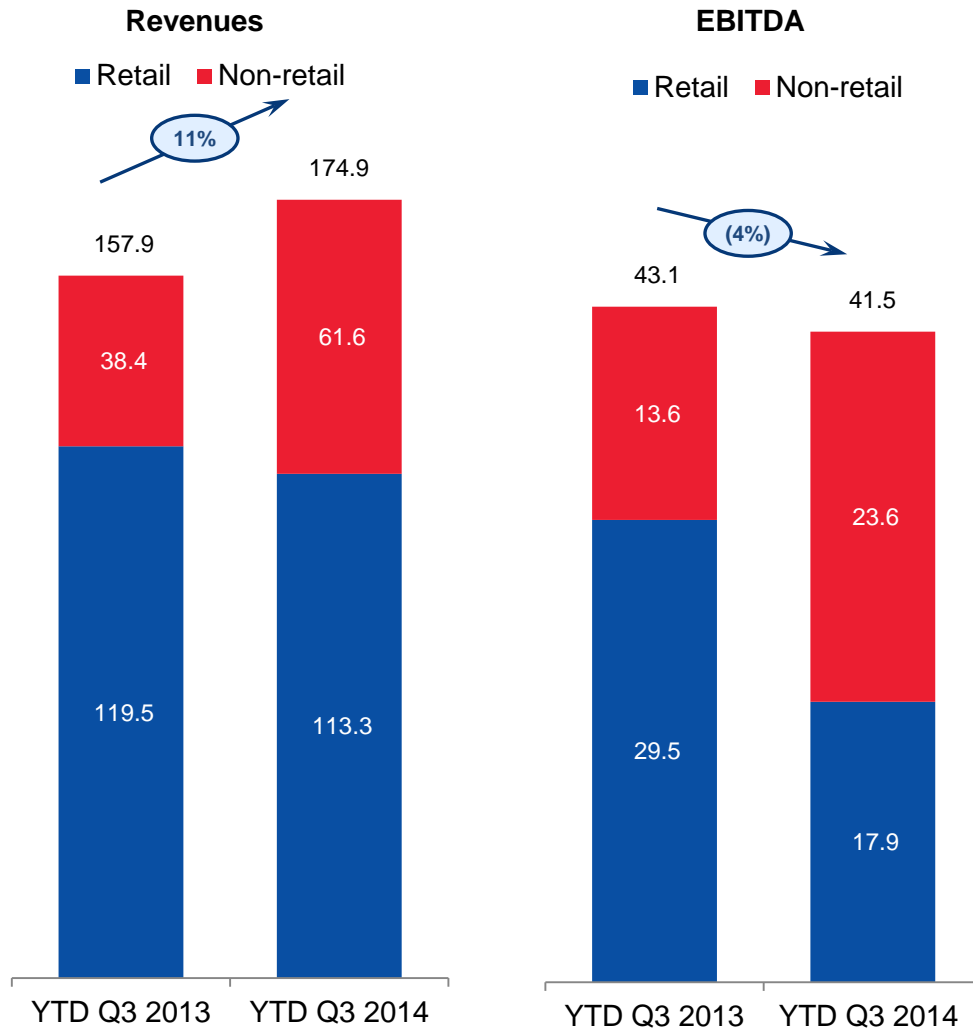
<sup>1</sup> All figures are based on a "Core Group" basis i.e. including 100% of JVs

<sup>2</sup> EBITDA before Central & Shared Costs

<sup>3</sup> Q3 2014 CER shows results retranslated at 2013 YTD Q3 average exchange rates

# Brazil – Lower prepaid cards revenue offset by increased remittances and banknote sales

## Revenue & EBITDA<sup>1,2</sup> (R\$m)



## Key highlights

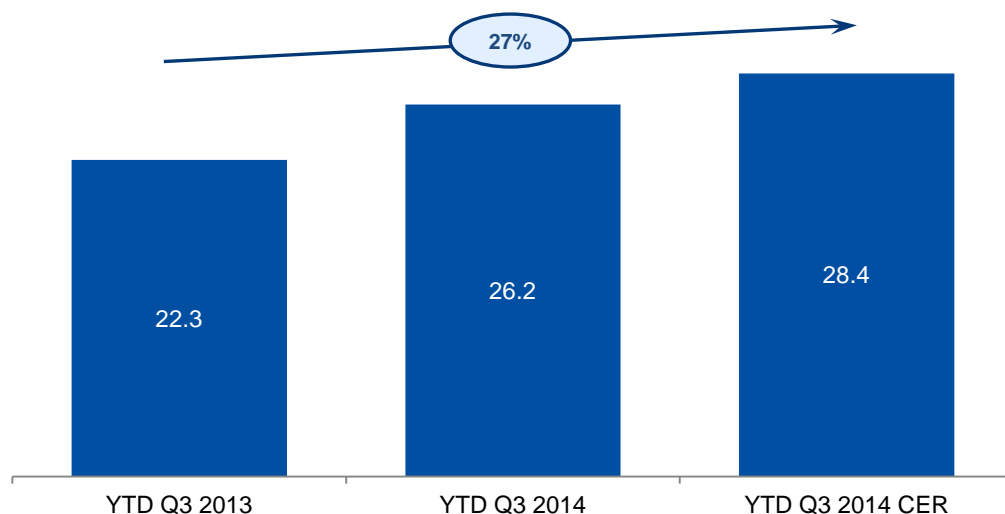
- 49% acquired in April 2013 (following receipt of regulatory approval) with commitment to acquire the remaining 51%
- Fully consolidated (100%) in Travelex Group accounts since 11 April 2013 contributing £8.6m from the date of acquisition in 2013 (£7.4m at September 2014 exchange rates) and £11.7m in EBITDA in YTD Q3 2014
- Final consideration for 51% of Grupo Confidencce business will be based on an earn-out calculation
- Final BACEN approval is required before the transaction can complete
- On 27 December 2013, the Brazilian government announced an increase in the tax rate on the use of prepaid cards abroad to 6%. For the Retail business this has resulted in a 52% reduction in prepaid card volumes with a revenue impact of £8.8m compared to YTD Q3 2013 however the supply of retail banknotes volumes has increased by 45% (revenue impact of £6.0m)
- The shift from prepaid cards to physical bank notes has resulted in volumes increasing in Non-retail by 81%, and revenues by 101%
- Volatility in the exchange rate of the Real against all major currencies impacted sales volumes in YTD Q3 2014 particularly in the Retail business which is predominantly an outbound market

<sup>1</sup> EBITDA before the Group's Holding Company and Central & Shared costs

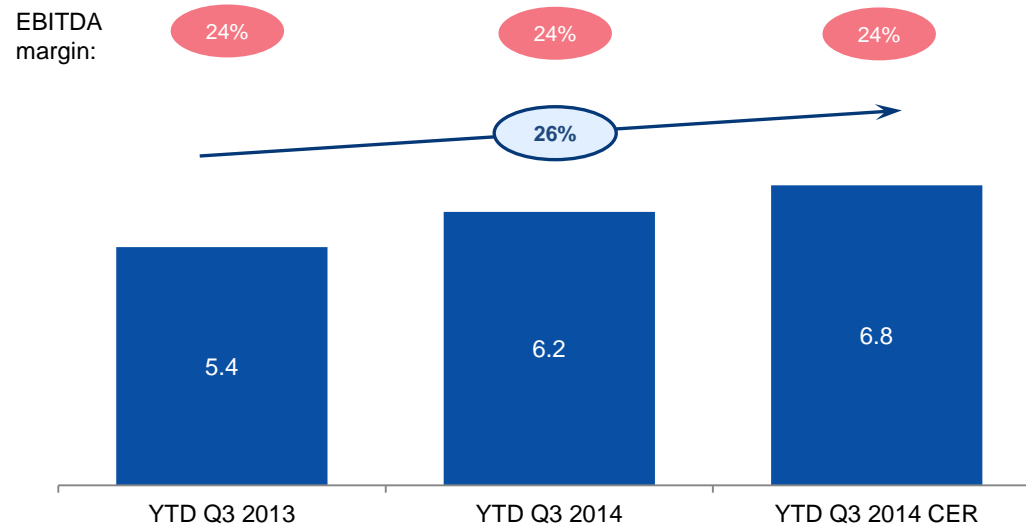
<sup>2</sup> YTD Q3 2013 results include the period before acquisition to aid comparability

# Other Trade – Principally Travelex Insurance Services (TIS)

## Other Trade revenue<sup>1</sup> (£m)



## Other Trade EBITDA<sup>1,2</sup> (£m)



## Other trade KPIs

Key drivers	YTD Q3 2013	YTD Q3 2014
EBITDA margin – insurance (%)	23.1%	23.3%

## Commentary

- Strong growth continued in the Insurance business through the third quarter driven by new accounts signed up across all channels
- Increased holiday costs in the US have also assisted revenue growth
- E-commerce channel is performing strongly with investment in online marketing driving site traffic and policy counts
- There has been a growing trend in Insurance claims in recent months, which could have an impact on the profitability of TIS as terms with underwriters are renegotiated.

<sup>1</sup> All figures are based on a "Core Group" basis i.e. including 100% of JVs

<sup>2</sup> EBITDA before Central & Shared Costs

<sup>3</sup> YTD Q3 2014 CER shows results retranslated at 2013 YTD Q3 average exchange rates

# Central & Shared Costs

## Central & Shared Costs

	YTD Q3 2013	YTD Q3 2014
Central	8.2	9.9
Shared	21.1	21.7
<b>Total Central and Shared (excl. Bonus)</b>	<b>29.3</b>	<b>31.6</b>
Bonus provision	4.4	3.1
<b>Total Central and Shared (incl. Bonus)</b>	<b>33.7</b>	<b>34.7</b>

## Commentary

- The Group is continuing to migrate to a Shared Service Model, with principal back office functions being controlled by functional heads and centralised where practical, with partial offshoring to our Global Delivery Centre in Mumbai
- Centralisation and offshoring of back office functions continues to reduce overall functional costs, with savings being realised principally in the trading segments of Retail and Wholesale & Outsourcing, as the migration continues
- Central Costs have increased in the nine month period ended 30 September 2014 compared to the nine month period ended 30 September 2013 due to the reclassification of certain executives' costs from trading segments to the Central cost centre in 2014

# Usable cash flow statement

## Summary consolidated usable cash flow statement

<i>£m, nine months ended 30 September</i>	2013	2014
Core Group EBITDA	64.1	70.8
Less: Unconsolidated Joint Ventures	(15.8)	(3.8)
Dividends received from Joint Ventures	6.9	0.7
Joint venture funding	(1.4)	(3.3)
Movements in cash inventory (cash in tills & vaults)	6.7	(12.8)
Other movements in working capital	(19.4)	2.0
<b>Net usable cash inflow from operating activities</b>	<b>41.1</b>	<b>53.6</b>
<i>Taxation received (paid)</i>	2.8	(13.0)
Purchase of PP&E, software & development	(43.8)	(30.0)
Net usable cash paid on investment in subsidiaries	(26.1)	(24.6)
Other net investing activities	0.4	3.5
<b>Net usable cash used in investing activities</b>	<b>(69.5)</b>	<b>(51.1)</b>
Net proceeds from issue of senior bonds and repayment of Senior PIK borrowings	8.1	-
Interest paid	(1.0)	(23.5)
Repayment of shareholder loans	-	(4.5)
Dividends paid to non-controlling interest	-	(1.8)
Purchase of own shares for employee share schemes	-	(0.4)
Capital element of finance lease payments	(0.5)	(0.7)
<b>Net usable cash provide by (used in) financing activities</b>	<b>6.6</b>	<b>(30.9)</b>
<b>Net usable cash inflow (outflow) from one-off items</b>	<b>7.0</b>	<b>(19.4)</b>
Exchange (losses) gains on usable cash	(0.3)	(0.3)
Net decrease in usable cash	(12.3)	(61.1)
Usable cash at the beginning of the period	159.5	140.1
<b>Usable cash at the end of the period</b>	<b>147.2</b>	<b>79.0</b>

## Key highlights

- JV adjustments in 2013 include TCS, as minority interest was acquired on 31 December 2013. The EBITDA of that business (after management recharges) was £9.6m and dividends received were £6.4m. In 2014, the business is fully consolidated
- JV funding represents Joint Venture investments in Malaysia of £0.8m (2013: £1.4m) and Qatar of £2.5m (2013: £nil)
- Cash tax payments are higher in 2014 due to the full year effect of consolidating Brazil, whilst in 2013 the payments were more than offset by tax refunds in Australia and Japan
- Capital expenditure represents amounts incurred in respect of the Systems Development and Shared Service Migration projects (£15.2m) and expansionary and maintenance capex (£14.8m)
- The Group acquired a 75% stake in Turkish foreign exchange operator, Arti Döviz at a cost of £24.6m in May 2014
- Interest payments relate to the £350m senior secured notes. The annual interest cost is approximately £26m<sup>1</sup>
- One-off items include exceptional costs relating to cost saving initiatives, the funding of the Travellers' Cheques insurance payments and other corporate projects

<sup>1</sup> Based on 8% coupon on £200m and L + 600bp (3 month Sterling Libor: 0.55813% as at 27 July 2014) on £150m

# Usable cash, free cash & net debt

Free cash & usable cash £m	31-Dec 2013	30-Sep 2014
Cash and cash equivalents	582.5	537.3
Ring-fenced cash and term deposits	(49.2)	(39.7)
Short-term bank borrowings	(0.5)	(2.7)
Prepaid debit card floats	(162.5)	(156.1)
Banknotes prepayments	(12.8)	(14.2)
<b>Unrestricted cash</b>	<b>357.5</b>	<b>324.6</b>
Cash in tills and vaults	(179.2)	(195.1)
Management estimate of regulatory cash	(15.0)	(15.0)
<b>Free cash</b>	<b>163.3</b>	<b>114.5</b>
Cash in business	(23.2)	(35.5)
<b>Usable cash</b>	<b>140.1</b>	<b>79.0</b>

Net debt £m	31-Dec 2013	30-Sep 2014
Fixed & floating rate notes	(341.5)	(343.1)
Finance leases	(2.1)	(1.4)
<b>Gross debt</b>	<b>(343.6)</b>	<b>(344.5)</b>
Free cash	163.3	114.5
<b>Net debt</b>	<b>(180.3)</b>	<b>(230.0)</b>

## Commentary

- Cash and cash equivalents includes banknote prepayments amounting to £14.2m at 30 September 2014 (£12.8m at 31 December 2013) and prepaid debit card float balances of £156.1m at 30 September 2014 (£162.5m at 31 December 2013), which are deducted in arriving at unrestricted cash
- Free cash – adjusts unrestricted cash for cash allocated to working capital (cash in tills and vaults) and management’s estimate of cash required locally for regulatory purposes
- Usable cash – adjusts free cash using a notional estimate of local working capital requirements
- Lower free and usable cash reflects cash tax paid (£13.0m), acquisition of Turkey (£24.6m), interest payments (£23.5m), shareholder loan re-payments (£4.5m) and investment in our Systems Development and Shared Service Migration projects (£15.2m)

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# Summary and conclusions

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- Strong financial performance in the nine months to 30 September 2014, despite the impact of Sterling strengthening
  - Core Group Revenue of £546.3, up 3.6% (£586.4m, up 11.2% at constant rates)
  - Core Group EBITDA of £70.8m, up 10.5% (£77.5m, up 20.9% at constant exchange rates)
- Acquisition of Travelex Holding Limited by Dr B. R. Shetty together with Centurion expected to complete by end of the year, subject to regulatory approvals
- Further progress against the Group's strategic objectives
  - A new presence in Turkey via the acquisition of Arti Döviz
  - Successful entry into Poland via an international airport tender
  - £25.0m Digital Growth Fund launched to invest in strategic technology projects
  - Continued optimisation of our Shared Service Global Delivery Centre

Our debt investor relations website can be found at <http://www.travelex-corporate.com>

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# Agreement reached in May 2014 to sell Travelex to Dr B. R. Shetty and associates of Centurion Investments

## Transaction overview

- The proposed acquisition of Travelex Holdings Limited is subject to customary regulatory approvals and will be effected through BRS Ventures & Holding Limited, a company owned by Dr Shetty and equity partners associated with Centurion
- Travelex will continue with its stated growth strategy following the acquisition
- Lloyd Dorfman will remain involved with the business as President of Travelex
- The acquisition will not result in additional debt being incurred by Travelex in connection with the financing of the acquisition
- There are no plans to change the existing capital structure of Travelex prior to completion other than in respect of the reorganisation of existing shareholder interests required by the transaction documents

## Key highlights

### Dr B.R. Shetty

- Dr Shetty's principal investment portfolio includes significant holdings in nmc Health plc, UAE Exchange and Neopharma, as well as investments in hospitality, food and beverage businesses.

### UAE Exchange

- UAE Exchange was founded in 1980 and is a leading global money transfer and foreign exchange provider headquartered in the UAE with a fast growing international presence

### Quality partners

- UAE Exchange's payments and remittance offerings are highly complementary to Travelex
- The opportunity for both businesses to work closely together is compelling

# Digital Strategy – Bringing Digital into the Heart of the Business

## Strategy overview

Take advantage of changing customer behaviour and market environment resulting from the rise of digital, mobile, new payment methods and disruptive business models by:

- Increasing customer and user experience centricity and move towards omnichannel experience
- Increasing ability to innovate / execute on digital initiatives at pace
- Put data and predictive analytics at the heart of the business

Ultimately the aim is:

- Gain higher share of customers in areas currently dominated by banks
- Focus on long-term enterprise value creation

## Implementation overview

- Invest in a series of initiatives around certain product areas through building our in-house capabilities:
  - Develop & own our own international payments platform
  - Build mobile capability and go 'mobile-first'
  - Build an R&D / Innovation capability
  - Invest in digital marketing team
  - Create a Digital Growth Fund

# In May 2014, Travelex acquired a 75% stake in Turkish foreign exchange operator Arti Döviz

## Business overview

- Arti Döviz is an FX business operating 9 stores in Turkey's 3 leading international airports i.e. Istanbul Ataturk (5), Ankara (2) and Izmir (2)
- EBITDA for the year ended December 2013 was £5.0m at 2013 exchange rates

## Key transaction terms

- The transaction involved the acquisition of a 75% stake in Arti Döviz and the formation of a JV with certain current shareholders
- The performance of Arti Döviz has been consolidated in the Group's results from the date of acquisition (14 May 2014) and contributed £2.4m EBITDA to the Retail segment
- The acquisition valued 100% of Arti Döviz at c.£33 million. The funding requirement for Travelex was 75% of headline consideration £24.6 million
- Goodwill of £22.5m has been recognised as a result of the acquisition accounting
- The JV is governed by a shareholders' agreement which provides that Travelex will have operational control as well as for accounting purposes

## Key highlights

### Attractive market

- 6th most popular tourist destination in the world
- Growing regional business hub
- Large population (c.80 million) and a growing middle class expected to travel

### Attractive airports

- Istanbul Ataturk – hub of Turkish Airlines; 3rd largest number of passengers in Europe after London Heathrow and Paris Charles de Gaulle
- Ankara – significant hub for international connections for smaller Turkish airports (used by Turkish residents abroad)
- Izmir - significant tourist destination on Turkish West Coast

### Value creation

- Brand – all 9 stores to be re-branded as Travelex; store design to be significantly improved
- Customer engagement – iCARE sales methods to be applied to improve hit rate and ATV
- Dynamic pricing – to be driven by location, transaction size and time, also to improve hit rate and ATV

### Quality partners

- JV partners are established operators in the Turkish market
- Attractive range of possible business development opportunities at other airports operated by TAV in Turkey and the region

# Summary balance sheet

## Summary consolidated balance sheet

£m	Dec 2013	Sep 2014	Travellers' Cheques <sup>1</sup>	Apax Goodwill	Sep 2014 excl. Travellers' Cheques
Intangible assets	400	426	-	245	181
Property, plant & equipment	45	46	-	-	46
Investments	27	25	25	-	-
Financial assets	119	112	112	-	-
Other	29	28	-	-	28
<b>Non current assets</b>	<b>620</b>	<b>637</b>	<b>137</b>	<b>245</b>	<b>255</b>
Trade and other receivables	102	154	5	-	149
Cash and cash equivalents	583	537	40	-	497
Other	28	22	12	-	10
<b>Current assets</b>	<b>713</b>	<b>713</b>	<b>57</b>	<b>-</b>	<b>656</b>
Trade and other payables	(693)	(722)	(264)	-	(458)
Provisions	(16)	(11)	-	-	(11)
Financial liabilities	(69)	(84)	-	-	(84)
Other	(10)	(6)	(4)	-	(2)
<b>Current liabilities</b>	<b>(788)</b>	<b>(823)</b>	<b>(268)</b>	<b>-</b>	<b>(555)</b>
<b>Net current (liabilities) assets</b>	<b>(75)</b>	<b>(110)</b>	<b>(211)</b>	<b>-</b>	<b>101</b>
Trade and other payables	(1)	(1)	-	-	(1)
Borrowings – non-shareholder	(343)	(343)	-	-	(343)
Borrowings - shareholder	(1,048)	(1,144)	-	-	(1,144)
Other	(28)	(27)	-	-	(27)
<b>Non current liabilities</b>	<b>(1,420)</b>	<b>(1,515)</b>	<b>-</b>	<b>-</b>	<b>(1,515)</b>
<b>Net liabilities</b>	<b>(875)</b>	<b>(988)</b>	<b>(74)</b>	<b>245</b>	<b>(1,159)</b>

## Key highlights

- The assets and liabilities relating to the Travellers' Cheques business are separate to the "Core Group"
- Intangible assets at Sep-14 include goodwill of £245m relating to the 2005 acquisition by funds advised by Apax Partners
- Trade receivables include amounts due from some wholesale banknote customers which are settled within less than one week of being incurred
- Whilst the Core Group holds £537m of cash and equivalents at Sep-14, the amount that is classified as "Usable Cash" by management is lower (£79.0m at Sep-14)
- Trade and other payables include loads on Cash Passports awaiting redemption, trade creditors and accruals
- Financial liabilities include the redemption liability for the remaining 51% shareholding in Grupo Confidencía and the share based payment liability

<sup>1</sup> Includes Travellers' Cheques business outside of the core group; no adjustment has been made for intercompany balances which eliminate on consolidation

# Working capital

## Working capital components

£m	H1 2013	Q3 2013	Q4 2013	Q1 2014	H1 2014	Q3 2014
<b>Cash in tills and vaults</b>	<b>158.2</b>	<b>170.1</b>	<b>179.2</b>	<b>212.4</b>	<b>214.2</b>	<b>195.1</b>
<b>Debtors</b>						
Trade receivables	101.7	125.7	56.2	159.4	158.6	89.2
Banknote prepayments	189.8	2.5	12.8	241.1	0.3	14.2
Other receivables	43.9	33.5	29.1	30.1	32.9	35.2
Prepayments and accrued income	26.6	24.1	13.0	29.2	31.8	26.3
<i>Plus (less): Travellers' cheques amts.</i>	(3.6)	(3.8)	(2.5)	(3.1)	(2.9)	(2.7)
<i>Less: Brazil acquisition prepayment</i>	(9.5)	(8.8)	(8.1)	(8.5)	(8.5)	(8.0)
<b>Total debtors</b>	<b>348.9</b>	<b>173.2</b>	<b>100.5</b>	<b>448.2</b>	<b>212.2</b>	<b>154.2</b>
<b>Creditors</b>						
Trade payables	(310.2)	(136.5)	(101.0)	(487.7)	(264.2)	(168.4)
Other payables	(37.8)	(33.2)	(30.6)	(31.6)	(40.5)	(37.7)
Accruals and deferred income	(92.2)	(112.8)	(117.9)	(106.3)	(105.9)	(106.5)
<i>Less: Travellers' cheques amounts</i>	25.8	39.3	35.6	34.3	30.5	31.8
<i>Add: Brazil prepaid card float liability</i>	(39.4)	(36.3)	(35.5)	(24.7)	(25.6)	(21.5)
<b>Total creditors</b>	<b>(453.8)</b>	<b>(279.5)</b>	<b>(249.4)</b>	<b>(616.0)</b>	<b>(405.7)</b>	<b>(302.3)</b>
<b>Net working capital</b>	<b>53.3</b>	<b>63.8</b>	<b>30.3</b>	<b>44.6</b>	<b>20.7</b>	<b>47.0</b>



# Reconciliation from Core Group Revenue to Statutory Revenue

Reconciliation to Statutory Revenue <sup>1</sup>		
<i>£m, nine months ended 30 September</i>	2013	2014
<b>Core Group Revenue</b>	527.5	546.3
Joint Venture adjustment for equity accounting	(49.8)	(24.2)
Travellers' Cheques	3.8	1.6
Other adjustments	3.2	2.9
<b>Statutory Revenue</b>	<b>484.7</b>	<b>526.6</b>

Source: Company information

<sup>1</sup> Historical FX rates used are actual average rates for each period

# Reconciliation from Statutory EBITDA to Core Group and Economic EBITDA

Reconciliation to Statutory and Economic EBITDA <sup>1</sup>		
<i>£m, nine months ended 30 September</i>	2013	2014
Operating profit	18.6	30.4
Depreciation and amortisation	16.8	17.2
Exceptional items	9.9	18.0
<b>Statutory EBITDA</b>	<b>45.3</b>	<b>65.6</b>
Joint Venture adjustment for equity accounting <sup>2</sup>	15.8	3.8
Travellers' Cheques	(2.1)	(0.2)
Share based payment charge (non-cash) / PE structure	4.5	2.9
Other adjustments	0.6	(1.3)
<b>Core Group EBITDA (100% of JVs)</b>	<b>64.1</b>	<b>70.8</b>
Adjustment for Non-Consolidated JVs <sup>3</sup>	(2.6)	(1.8)
Adjustment for Minorities in Consolidated JVs <sup>3</sup>	(0.5)	(1.0)
<b>Economic EBITDA (Proportionate share of JVs)</b>	<b>61.0</b>	<b>68.0</b>

Source: Company information

<sup>1</sup> Historical FX rates used are actual average rates for each period

<sup>2</sup> Net of recharges

<sup>3</sup> No adjustment for TCS since Travelex acquired the remaining 20% in TCS on 31 December 2013, or Brazil as adjustment for balance of consideration has been deducted from cash

# Statutory EBITDA and earnings are impacted by non-cash and exceptional items

Financial summary		
<i>£m, nine months ended 30 September</i>	2013	2014
<b>Core Group EBITDA</b>	<b>64.1</b>	<b>70.8</b>
Adjustments to arrive at Statutory EBITDA <i>(see further information)</i>	(18.8)	(5.2)
<b>Statutory EBITDA</b>	<b>45.3</b>	<b>65.6</b>
Depreciation	(11.7)	(10.2)
Amortisation of intangible assets	(3.5)	(4.1)
Amortisation of customer relationships and other intangible assets acquired in business combinations	(1.6)	(2.9)
Share of profit in equity accounted investments	7.9	1.6
Net finance costs (cash – pay)	(9.5)	(19.9)
Net finance costs (non-cash – pay)	(110.8)	(103.8)
Exceptional items	(7.4)	(21.1)
Tax	(10.0)	(10.4)
Discontinued	(0.2)	0.6
<b>Statutory loss after tax</b>	<b>(101.5)</b>	<b>(104.6)</b>

- ### Commentary
- Depreciation and amortisation of hardware and software related to the Systems Delivery and Shared Service Migration initiative commenced in H2 2014, with the first full year effect in 2015
  - Finance costs relate to cash-pay debt, which is debt that requires cash interest payment, and non-cash pay debt which is debt whose interest compounds and does not require settlement until maturity – see slide 28 for further analysis of finance income and finance costs
  - Exceptional items relate to costs associated with the Global Reorganisation initiative and Systems Delivery and Shared Services Migration initiative.

# Net finance costs include significant non-cash pay amounts relating to shareholder loans

## Finance costs and income

<i>£m, nine months ended 30 September</i>	2013	2014
<b>Finance costs</b>		
Shareholder Loans and preference shares	94.2	105.9
Senior PIK notes	15.1	-
Movement in Brazil Redemption Liability	1.3	1.3
Interest on senior secured notes	4.3	19.4
Other interest costs	5.9	3.3
FX losses	1.6	-
<b>Total finance costs</b>	<b>122.4</b>	<b>129.9</b>
<b>Finance income</b>		
FX gains	-	5.8
Interest receivable	2.1	0.4
<b>Total finance income</b>	<b>2.1</b>	<b>6.2</b>
<b>Net finance costs</b>	<b>120.3</b>	<b>123.7</b>
<b>Analysed as:</b>		
Cash- pay	9.5	19.9
Non cash pay	110.8	103.8

## Commentary

- Ongoing finance costs include:
  - The cost of the senior secured notes, c.£26 million on an annualised basis<sup>1</sup>
  - Other interest costs including amortisation of deferred finance costs, interest payable on guarantees, swaps and finance leases, including commitment and utilisation fees.

<sup>1</sup> Based on 8% coupon on £200m and L + 600bp (3 month Sterling Libor: 0.55813% as at 27 July 2014) on £150m

# Further reconciliations

Adjusted metrics to Core Group metrics			Usable cash flow from operating activities to statutory measure		
<i>£m, nine months ended 30 September</i>	2013	2014	<i>£m, nine months ended 30 September</i>	2013	2014
<b>Adjusted income</b>	<b>511.6</b>	<b>534.9</b>	<b>Usable cash flow from operating activities</b>	<b>41.0</b>	<b>53.6</b>
Additional JV income	19.2	14.3	Dividends received from joint ventures net of cash paid on investment in joint ventures	(5.5)	2.6
Income netted against costs <sup>2</sup>	(3.3)	(2.9)	Movement in cash held in tills and vaults	(4.2)	17.9
<b>Core Group revenue on 100% basis</b>	<b>527.5</b>	<b>546.3</b>	Movement in banknotes prepayment	(1.9)	1.4
<b>Adjusted EBITDA<sup>1</sup></b>	<b>59.6</b>	<b>70.1</b>	Movement in cash and deposits held for the Travellers' Cheques business	17.3	(9.7)
Additional JV EBITDA	3.8	2.0	Movement in prepaid card float deposits	38.4	(7.8)
Other adjustments <sup>3</sup>	0.7	(1.3)	Movement in cash in business	5.4	10.4
<b>Core Group EBITDA on 100% basis</b>	<b>64.1</b>	<b>70.8</b>	Less: cash exceptional items	(34.3)	(19.4)
			<b>Cash flow from operating activities (statutory)</b>	<b>56.2</b>	<b>49.0</b>

<sup>1</sup> Adjusted income and Adjusted EBITDA as previously reported included the Group's proportional share of Joint Venture Income and EBITDA

<sup>2</sup> Income netted against related costs for internal reporting and reclassified as income for statutory reporting

<sup>3</sup> Other adjustments include items not classified as EBITDA for internal reporting (e.g. gains/losses on sale of fixed assets) and differences in classification of exceptional items between internal reporting and external reporting

# Adjusted cash flow from operating activities and reconciliation to statutory measure

## Adjusted cash flow from operating activities

<i>£m, nine months ended 30 September</i>	2013	2014
<b>Adjusted cash flow from operating activities</b>	<b>35.8</b>	<b>66.9</b>
<i>Adjustments for Travellers' Cheques business:</i>		
Decrease in Travellers' Cheques awaiting redemption	(20.6)	(16.0)
Decrease in Travellers' Cheques structured deposits	105.7	1.8
Decrease in float deposits	18.7	2.4
(Increase) decrease in financial assets relating to Travellers' Cheques business	(136.4)	9.4
Non-cash interest recorded as revenue	3.4	1.1
	(29.2)	(1.3)
<i>Adjustments for customer funds:</i>		
Decrease (increase) in prepaid cards awaiting redemption	51.5	(18.0)
(Decrease) increase in customer settlements received in advance	(1.9)	1.4
	49.6	(16.6)
<b>Cash flow from operating activities (statutory)</b>	<b>56.2</b>	<b>49.0</b>

# FX Rate Summary

	Average FX rate for the nine months ended 30 Sep 2013	Average FX rate for the nine months ended 30 Sep 2014	FX rate as at 30 Sep 2014
AUD	1.5944	1.8262	1.8520
BRL	3.2965	3.8285	3.9696
CAD	1.5860	1.8302	1.8114
EUR	1.1707	1.2380	1.2830
USD	1.5432	1.6693	1.6209
JPY	149.042	172.313	177.780